

Methodist Health System: Changing and Growing in Uncertain Times  
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1. Description of four hospitals in system
2. Mission, Vision, and Values
3. Positive Rate of Change from 2000 to 2009
4. Charity Care
5. Other facilities that are part of Methodist Health System
6. MHS Key Statistics
  - a. Admissions
  - b. ER Visits
  - c. Newborns
  - d. Transplants
  - e. Physicians
  - f. Employees
  - g. Volunteers
  - h. NPSR
  - i. Income from Operations
  - j. Asset Value
  - k. FTE's/AOB

- l. Operating Expense/CMIAD
- m. Revenue/CMIAD
- n. Foundation
- 7. Improving Patient Satisfaction Overall
- 8. Improving Emergency Department Patient Satisfaction
- 9. Improving Clinical Quality
- 10. Talent Management
- 11. Strong Profitability
- 12. Results: 2009 was a year of “best evers”
- 13. Challenges for Health Care
- 14. What’s Next
- 15. Q&A